

Privacy Policy

Table of contents

Principles of data management and processing.....	3
Data of RATI Ltd., as data controller.....	3
During operation, the following regular data transmissions take place:.....	3
Data security measures.....	4
Access to data, way of storing data.....	4
Recruitment (recruitment of new employees).....	4
Online order (using RATI.hu website).....	5
Extended warranty registration.....	6
Invoicing.....	6
Data management related to complaint handling and customer service.....	7
Website related data management.....	7
Personal communication.....	7
Newsletter service.....	8
Data management related to social sites.....	8
Plug-ins.....	9
Data automatically learned during technical operation.....	10
Cookies.....	11
Your rights during data management.....	14
Right to withdraw consent.....	15
Access to personal data.....	15
Right to rectification.....	16
Right to restrict data management.....	16
Right to delete.....	16
Right to object.....	17
Right to data portability.....	17
Rights of appeal.....	17

The normative background of this prospectus is formed by the following legal acts:

- Act CXII of 2011 on the right to information, self-determination and freedom of information. (hereinafter: Infotv.),
- European Union 2016/679. general data protection regulation (hereinafter referred to as GDPR).

The most important concepts in the prospectus and their interpretation:

- *Data Subject*: the natural person who comes into contact with or has come into contact with the data controller, for whom and in connection with the data controller handles personal data in some way. The Data Subject may be a natural person identified or - directly or indirectly - identifiable on the basis of personal data.
- *Personal data*: any information relating to an identified or identifiable natural person (the Data Subject); identifies a natural person who, directly or indirectly, in particular by reference to an identifier such as name, number, location, online identifier or one or more factors relating to the physical, physiological, genetic, mental, economic, cultural or social identity of the natural person identifiable.
- *Data Controller*: a natural or legal person, public authority, agency or any other body which alone or jointly with others determines the purposes and means of the processing of personal data; where the purposes and means of the processing are determined by Union or Member State law, the Data Controller or the specific criteria for the designation of the Data Controller may also be determined by Union or Member State law.
- *Data Processor*: a natural or legal person, public authority, agency or any other body which processes personal data on behalf of the controller.
- *Data Management*: any operation or set of operations on personal data or files, whether automated or non-automated, such as collecting, recording, organizing, segmenting, storing, transforming or altering, querying, inspecting, using, communicating, transmitting, distributing or otherwise making available harmonization or interconnection, restriction, deletion or destruction.
- *Restriction of data*: marking of stored personal data in order to limit their future processing.

- *Data Processing*: performing technical tasks related to the data processing operations performed by the controller, regardless of the method and means used to perform the operations and the place of application, provided that the technical task is performed on the data.
- *Recipient*: the natural or legal person, public authority, agency or any other body to whom or with which the personal data are disclosed, whether a third party or not. Public authorities that may have access to personal data in the context of an individual investigation in accordance with Union or Member State law shall not be considered as recipients; the processing of such data by those public authorities must comply with the applicable data protection rules in accordance with the purposes of the processing.
- *Privacy Incident*: a breach of security resulting in the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or unauthorized access to, personal data transmitted, stored or otherwise handled.

Principles of data management and processing

RATI Car Equipment Developer, Manufacturer and Distributor Limited Liability Company (hereinafter RATI Ltd.) treats personal data confidentially and takes all security, technical and organizational measures that serve the security of the data.

RATI Ltd. does not verify the personal data provided. The person who provided the data is solely responsible for the accuracy of the personal data provided.

We would like to draw the attention of informants to RATI Ltd. that if they do not provide their own personal data, the informant is obliged to inform the data subject and, if necessary, obtain his or her consent.

Data of RATI Ltd., as data controller:

<i>Name:</i>	RATI Car Equipment Developer, Manufacturer and Distributor Limited Liability Company
<i>Representative:</i>	Zoltán Pukli
<i>Email address:</i>	contact@rati.hu
<i>Phone number:</i>	+3672582420
<i>Address:</i>	7300 Komló, Nagyrét street 2.

During operation, the following regular data transmissions take place:

<i>Name:</i>	GLS General Logistics Systems Hungary Kft.
<i>Email address:</i>	adatvedelem@gls-hungary.com
<i>Address:</i>	2351 Alsónémedi, GLS Európa street 2.
<i>Privacy Statement:</i>	Classification (gls-group.eu)
<i>Activity:</i>	Parcel delivery service
<i>Purpose of data transfer:</i>	Delivery of the ordered product tot he customer
<i>Scope of data transmitted:</i>	Name, delivery address, contact information (email address, phone number)

Data security measures

RATI Ltd. selects and operates the IT tools used for the management of personal data during the provision of the service in such a way that the managed data remains accessible to those entitled to it, and their authenticity is ensured at all times.

RATI Ltd. protects the data with appropriate measures against unauthorized access, alteration, transmission, disclosure, deletion or destruction, as well as accidental destruction.

RATI Ltd. ensures the protection of the security of data management with technical and organizational measures that provide a level of protection commensurate with the risks arising in connection with data management.

Access to data, way of storing data

The personal data provided by the data subjects, as well as the data automatically known due to the technical operation, can only be accessed by RATI Ltd., as a data manager, as well as its employees and data processors.

The computer systems of RATI Ltd. can be found in the central building and at the data processors.

Recruitment (recruitment of new employees)

RATI Ltd. provides full protection of the personal data and personal rights of the applicants during the handling of the received CVs and their attachments.

Legal basis for data processing: preparation of the contract (second indent of Article 6 (1) (b) GDPR: in the case of successful or rejected candidates).

Purpose of data processing: hiring new employees (recording the basic data of the applicant, proving his / her suitability for the job).

Scope of personal data: data in CV, motivational letter, references, other submitted documents.

Duration of data management: until the end of the recruitment procedure (in individual cases, with the consent of the applicant, further storage of the application material is possible until the withdrawal of the consent or until the expiry of the individually set deadline. The maximum duration of the contributions is 12 months after the end of the recruitment procedure).

Possible consequences of not providing data: it is not possible to evaluate the application material, so the employment relationship cannot be established.

Online order (using RATI.hu website)

On the website operated by RATI Ltd., it is possible to order products directly from the manufacturer. In order to fulfill the order, certain data are required, on the one hand, to conclude a contract between absentees, and on the other hand, to complete the delivery. The product order function is not subject to registration.

Legal basis for data management: performance of the contract (Article 6 (1) (b) GDPR).

Purpose of data management: identification of the buyer to the extent necessary for the conclusion of the contract, determination of the delivery / billing address, delivery of the ordered product to the buyer, confirmation of the order, notification of delivery.

Scope of personal data:

- identification and delivery details: name, delivery and billing address (postcode, city, street and house number);
- contact details: e-mail address (order confirmation, delivery confirmation, package tracking) and telephone number (consultation on delivery details);
- in case of company purchase, company data: address, contact details, tax number

Duration of data management: the data will be stored until the expiry of the 5-year limitation period established by Act V of 2013 on the Civil Code, following the termination of the contract.

Possible consequences of not providing data: failing to provide the data will not allow you to be identified and possibly contacted, therefore the contract cannot be concluded or fulfilled.

Data processor used: RATI Ltd. entrusts the delivery of orders with a parcel delivery service company. In order to fulfill the orders, the delivery address and contact details of the customers are handed over to the service provider (**GLS General Logistics Systems Hungary Kft.**).

Extended warranty registration

In addition to the basic warrant, RATI Ltd. offers an additional 12-month guarantee for its products, but in order to provide the additional service, it is necessary to identify the person concerned and the product.

Legal basis for data management: performance of the contract (Article 6 (1) (b) GDPR).

Purpose of data management: underwriting an extended warranty on request, identifying the contractor and the product covered by the contract

Scope of personal data: name, email address, product details.

Duration of data management: the data will be deleted 3 years after the date of purchase, ie at the end of the period covered by the full warranty.

Possible consequences of not providing data: it is not possible to accept the extended warranty.

Invoicing

It may be necessary to process certain personal data of customers in order to issue an invoice that complies with the formal requirements of the law.

Legal basis for data management: fulfillment of legal obligation (Article 6 (1) (c) GDPR).

Purpose of data management: issuing an invoice in accordance with legal requirements.

Scope of personal data: name, registered office / address (Section 169 of Act CXXVII of 2007 on Value Added Tax).

Duration of data management: 8 years under the Accounting Act (Section 169 of Act C of 2000 on Accounting).

Possible consequences of not providing data: without the possibility of issuing invoices, RATI Ltd. refuses to enter into a contract.

Data management related to complaint handling and customer service

CLV of 1997 on consumer protection act obliges all businesses to protect the rights of consumers and to promote their interests. In order to fulfill this obligation, RATI Ltd. handles personal data in order to investigate and document complaints from its customers related to the sale of its products.

Legal basis for data management: fulfillment of legal obligation (Article 6 (1) (c) GDPR).

Purpose of data management: investigating and recording complaints from customers and implementing measures in accordance with the complaint.

Scope of personal data: data included in the report on the complaint: name, address of the client, place, time and method of submitting the complaint, other personal data included in the detailed description of the complaint, in the documents, and other evidence presented.

Duration of data management: in accordance with the 1997 CLV. TV. 17 / A. § (7), the data will be deleted 3 years after the complaint is received, unless the legitimate interest of RATI Ltd. in enforcing legal claims justifies the further storage of the data, in which case the data will be deleted when the legitimate interest ceases.

Possible consequences of not providing data: failure to provide information will not allow you to be identified, so it will not be possible to deal with your complaint properly.

Website related data management

Personal communication

If you contact RATI Ltd. electronically (eg by phone, e-mail, web form), it is essential that RATI Ltd. handles your data to the extent necessary to respond.

Legal basis for data management: the legal basis for data collection is your consent (Article 6 (1) (a) of the GDPR), after which the data may be stored on the basis of the legitimate interest of RATI Ltd. The legitimate interest of RATI Ltd. (Article 6 (1) (f) of the GDPR) may justify the subsequent contact and the future protection of RATI Ltd. or its other rights, there can be no legal basis for other data processing.

Purpose of data management: if you initiate an electronic contact, RATI Ltd. will record your e-mail address and name, and in case of a telephone inquiry, your name and telephone number. RATI Ltd. must handle these to the extent and for the duration necessary to respond. This makes it possible to identify you and give you a personalized answer that meets your expectations.

Scope of personal data:

- in case of e-mail request: name and e-mail address;
- in the case of a telephone inquiry: name and telephone number;
- when filling in a web form: name and email address.

Duration of data management: RATI Ltd. handles your personal data indicated above primarily for the purpose of keeping in touch. Accordingly, in the case of a message sent by you, your data will be deleted within three months of the closure of the case containing the message, unless a legitimate interest in future contact justifies further processing of the personal data, it will be processed until such legitimate interest exists.

Possible consequences of not providing data: failure to provide the data does not allow you to be identified and possibly contacted, so RATI Ltd. is not in a position to respond to the request.

Newsletter service

Legal basis for data management: your consent (Article 6 (1) (a) GDPR).

Purpose of data management: By subscribing to the newsletter, you can get up-to-date information about the services of RATI Ltd. on a monthly basis.

Scope of personal data: name, email address.

Duration of data management: the data you provide will be retained for three years after you sign up. After the expiration of this time, RATI Ltd. will automatically delete the personal data provided and will not send any further newsletters. It is also possible to extend the newsletter sending time, the possibility of which will be sent to the e-mail address provided before the above deadline.

Before the end of the three years, if you withdraw your consent, your data will be deleted without delay and you will not receive any further newsletters from RATI Ltd. You can withdraw your consent by clicking on the "Unsubscribe" link in the newsletter or by sending a request to the e-mail address contact@rati.hu. In your request, please include the email address you used to sign up to identify you.

Possible consequences of not providing data: it is not possible to perform the newsletter service.

Data management related to social sites

Legal basis for data management: your consent (Article 6 (1) (a) GDPR).

Purpose of data management: operation of RATI Ltd.'s official community pages and online platforms (Facebook, Instagram, YouTube) operated for the purpose of providing online contact, commenting on news and expressing opinions.

Scope of personal data: name, as well as the data that you publish about yourself on the social site of RATI Ltd. or on its online platform.

Duration of data management: until the withdrawal of the consent.

Possible consequences of not providing data: there are no foreseeable consequences of not providing data.

RATI Ltd. does not create a database of the visitor data of its social sites and online platforms, it does not use them in any way other than for the given purpose.

Pursuant to the ruling of the Court of Justice of the European Union in the preliminary ruling case C-210/16 regarding the processing of personal data related to the official Facebook page, joint data processing takes place between RATI Ltd. and Facebook Ireland Limited.

Plug-ins

RATI Ltd.'s website has community plug-ins and other third-party plug-ins.

Google Maps	
<i>Service provider</i>	Google Inc.
<i>Its purpose, operation</i>	A map display service that allows your site to integrate location information into your pages.
<i>Personal data collected</i>	Browsing-related data, data collected by Google cookies, such as: IP address, browser and operating system type, URL address of RATI Kft.'s website.
<i>Privacy Policy</i>	https://policies.google.com/privacy?hl=hu&gl=ZZ
Facebook	
<i>Service</i>	Facebook Inc. (Facebook Ireland Limited)

<i>provider</i>	
<i>Its purpose, operation</i>	Facebook widgets provide access to the Facebook social network.
<i>Personal data collected</i>	Browsing data, browser and operating system type.
<i>Privacy Policy</i>	https://www.facebook.com/privacy/explanation
Instagram	
<i>Service provider</i>	Facebook Inc. (Facebook Ireland Limited)
<i>Its purpose, operation</i>	Instagram widgets provide access to the Instagram social network.
<i>Personal data collected</i>	Browsing data; such as IP address, browser and operating system type, URL of the Service Provider's website.
<i>Privacy Policy</i>	https://help.instagram.com/519522125107875
YouTube integration	
<i>Service provider</i>	Google Inc.
<i>Its purpose, operation</i>	Display the embedded YouTube video on the site.
<i>Personal data collected</i>	Visitor bandwidth on the embedded page, previously viewed videos, video playback user preferences.
<i>Privacy Policy</i>	https://support.google.com/youtube/topic/9386940?hl=hu&ref_topic=2803240 https://policies.google.com/privacy?hl=hu&gl=ZZ
Google reCAPTCHA	
<i>Service provider</i>	Google Inc.
<i>Its purpose, operation</i>	Website protection software that protects a website from malicious code (e.g., by analyzing and filtering risks).
<i>Personal data collected</i>	Screen size and resolution, date, language setting, browser plug-ins, IP address, click (for whole use) and touch (for touch screen) number.
<i>Privacy Policy</i>	https://www.google.com/recaptcha/about/

<https://policies.google.com/privacy?hl=hu&gl=ZZ>

Data automatically learned during technical operation

The web server of RATI Ltd. is configured to log the traffic of the www.rati.hu website in order for the website to function properly and to maintain the appropriate level of communication with the client computers.

Legal basis for data management: legitimate interest in the operation of the data controller's website (Article 6 (1) (f) GDPR).

Purpose of data management: network error handling, attack detection, development and quality control.

Scope of personal data: IP address, unique user ID created during the connection, date and time the connection was established.

Duration of data management: 1 week from the recording of the data.

Possible consequences of not providing data: the website is unable to connect to the client computer, so the page cannot be visited.

Cookies

The website of RATI Ltd. uses cookies. In order to provide customized service, a small data packet, called “cookie”, places on your computer and read it back at a later visit. If the browser returns a previously saved cookie, RATI Ltd. has the opportunity to link your current visit with the previous ones, but only with regard to its own content.

Legal basis for data management: your consent (Article 6 (1) (a) GDPR)

Purpose of data management: identifying users, distinguishing them from each other, identifying the current session of users, storing the data provided during their session, preventing data loss, creating web analytics measurements, performing marketing activities.

Scope of personal data: identification number (IP address), date, time, browser and operating system type, previously visited page.

Duration of data management: your data will be handled by RATI Ltd. until the withdrawal of your consent or the individual expiration date of each cookie. After the expiration date of the cookie, you will automatically receive a new request to give your consent.

Possible consequences of not providing data: failure to provide the data shall not have foreseeable consequences.

The purpose of cookies: to collect information about the tools of visitors to the website in order to facilitate the use of the website.

About cookies in general:

Session cookies: the purpose of these cookies is to enable visitors to browse the website of RATI Ltd. seamlessly and securely, to use its functions and the services available there. These types of cookies last until the end of the session (browsing), and when you close the browser, these types of cookies are automatically deleted from your computer or other device used for browsing.

Permanent Cookies: The validity period of permanent cookies is defined in days, weeks, months or years. During the validity period, the saved cookies are stored on the hard disk of the user's computer, however, the user can delete them before the expiration of the predefined deadlines.

Internal and external cookies: if the web server of the visited website installs the cookie on the user's computer, we talk about an internal cookie, while if the source of the cookie is a code inserted by the external service provider into the website, it is an external cookie.

In terms of the operation of the website, cookies can be divided into three further groups: *cookies, functional cookies and analytical cookies that are essential for proper operation.*

The essential cookies are: they are essential to use any of the services offered by the website, without them, for example, the website will not be able to meet certain data security requirements.

Functional cookies: Functional cookies allow the website to remember your settings (eg setting the language you choose). The information collected by these cookies is not able to track your browsing activity.

Analytical Cookies: Analytical cookies record information about, among other things, the pages you visit on the Website, the time spent on the Website, and the frequency with which you visit the Website.

RATI Ltd. does not use the data about you that was created during the use of the website for marketing purposes.

<i>Name</i>	<i>Purpose</i>	<i>Type</i>	<i>Lifespan</i>
CONCRETE5	Distinguishes between registered and unregistered users in order for the website	Absolutely necessary / session / internal	Until the end of the session

	to display different content		
cms-cookie-authorize	Records the user's response to a cookie	Basically necessary / permanent / internal	1 year
_ga	Google Analytics cookie, which identifies users with a random number and at the same time distinguishes them from each other	Analytical / constant / internal	2 years
_gid	Google Analytics cookie, which compiles statistics from user visits	Analytical / constant / internal	24 hours
_gat	Limits user requests	Analytical / constant / internal	24 hours

Analytical and marketing tools operating on the website of RATI Ltd.

Google Analytics is Google’s analytics tool that helps website and application owners get a more accurate picture of their visitors’ activities. The Service may use cookies to collect information and report statistics on the use of the Website without personally identifying visitors to anyone.

“Facebook Pixel” is Facebook’s marketing tool that can also be used for remarketing (Custom Audiences) and conversion tracking (Facebook conversion) purposes. Facebook Pixel’s “Custom Audiences” service allows us to display interest-based ads to users of the Website in cases where they visit Facebook or other websites that also use this tool. Facebook’s conversion tracking tool makes it possible to determine how successful individual advertising measures (ads) are.

No personal data is collected by RATI Ltd. during the above analytical and marketing activities, only statistical evaluations are made as a result of Google Analytics and Facebook Pixel services. These ratings can be used to determine, for example, which ads are performing best. No other data will be in the possession of RATI Ltd., so when using Google, Google Analytics and Facebook Pixel, RATI Ltd. does not individually identify the visitors of its website.

Using the above tools, the visitor's browser automatically initiates a direct connection with Google and Facebook servers, so RATI Ltd. has no influence on the management of the data that Google and Facebook collect during the use of the tools.

Google Analytics	
Service provider	Google Inc.
Its purpose, operation	Monitoring the number and activity of users, performing web analytical measurements.
Privacy Policy	https://policies.google.com/privacy?hl=hu&gl=ZZ
Facebook Pixel	
Service provider	Facebook Inc. (Facebook Ireland Limited)
Its purpose, operation	Remarketing and conversion tracking (measuring ad performance)
Privacy Policy	https://www.facebook.com/business/help/471978536642445?id=1205376682832142

You can also delete cookies from your own computer or disable further use of cookies in your browser. You can read more about changing cookie settings in your browser's help or by clicking the following links:

Google Chrome:
https://support.google.com/chrome/answer/95582?hl=hu&ref_topic=3421433
Mozilla Firefox:
https://support.mozilla.org/hu/kb/S%C3%BCtik%20kezel%C3%A9se
Internet Explorer/Edge:
http://windows.microsoft.com/hu-hu/internet-explorer/ie-security-privacy-settings#ie=ie-9
Opera:
http://help.opera.com/Windows/9.63/hu/cookies.html
Safari:
http://support.apple.com/kb/PH5042

Your rights during data management

During the period of data processing, you have the following rights in accordance with the provisions of the GDPR:

- o the right to withdraw the consent;
- o access to personal data and information related to data management;
- o the right to rectification;
- o restrictions on data management;
- o right of cancellation;
- o the right to object;
- o the right to data portability.

If you wish to exercise your rights, this will involve your identification, and RATI Ltd. must necessarily communicate with you, therefore it will be necessary to provide personal data in order to identify you. (but the identification can only be based on data that RATI Ltd. handles about you anyway).

RATI Ltd. will respond to requests and complaints related to data management within 25 days at the latest.

Right to withdraw consent

You have the right to withdraw your consent for data management at any time, in which case RATI Ltd. will irrevocably delete the provided data from its systems.

Access to personal data

You are entitled to receive feedback from RATI Ltd. as to whether the processing of your personal data is in progress, and if data processing is in progress, you are entitled to receive access to the processed personal data and to inform RATI Ltd. about the following information:

- o the purposes of data management;
- o the categories of personal data processed about you;
- o information on the recipients or categories of recipients with whom or with whom the personal data has been or will be communicated by RATI Ltd.;
- o the intended period of storage of the personal data or, if that is not possible, the criteria for determining that period;
- o your right to request RATI Ltd. to make a copy of the personal data concerning you, to correct, delete or restrict the processing of the data, or to object to the processing of such personal data in case of data processing based on the legitimate interest of the data controller;
- o the right to deal with a complaint with the supervisory authority;
- o if the data was not collected from you, all available information about their source;
- o the fact of automated decision-making (if such a procedure has been used), including profiling, and at least in these cases, the logic used and understandable information about the significance of such data management and the expected consequences for you.

The purpose of exercising the right may be to access the data and to establish and control the lawfulness of the data processing, therefore in case of multiple requests for information / access, RATI Ltd. may charge a fair fee for the fulfillment of the information.

RATI Ltd. ensures access to personal data by sending the processed personal data (copies) and information to you after your identification, in person, by e-mail or by post.

Please indicate in your request which personal data you request access to.

Right to rectification

You have the right to have inaccurate personal data concerning you corrected by RATI Ltd. without delay upon request.

Right to restrict data management

You are entitled to restrict data management at the request of RATI Ltd. if any of the following is met:

- o You dispute the accuracy of the personal data, in this case the restriction applies to the period of time that allows RATI Ltd. to check the accuracy of the personal data, if the exact data can be established immediately, the restriction will not take place;
- o the data processing is illegal, but you are opposed to the deletion of the data for any reason, so you are not asking for the deletion of the data, but instead asking for a restriction on their use;
- o RATI Ltd. no longer needs personal data for the purpose of the indicated data management, but you request them in order to submit, enforce or protect legal claims; or
- o You have objected against the data management, but the legitimate interest of RATI Ltd. may also substantiate the data management, in this case until it is determined whether the legitimate interest takes precedence over your legitimate reasons, the data processing must be limited.

Where processing is restricted, such personal data may be processed, with the exception of storage, only with the consent of the data subject or for the purpose of bringing, enforcing or protecting legal claims or protecting the rights of another natural or legal person or in the important public interest of the European Union or a Member State.

RATI Ltd. informs you in advance about the lifting of the data management restriction.

Right to delete

You have the right to have RATI Ltd. delete your personal data without undue delay if any of the following reasons exist:

- o personal data are no longer required for the purpose for which they were collected or otherwise processed by RATI Ltd.;
- o you withdraw your consent and there is no other legal basis for the processing;
- o you object to data processing based on a legitimate interest and there is no overriding legitimate reason for data processing;
- o personal data was handled illegally by RATI Ltd. and this was established on the basis of the complaint;
- o personal data must be deleted in order to fulfill the legal obligation prescribed by the applicable EU or Member State law of RATI Ltd.

If RATI Ltd. has disclosed the personal data processed about you for any lawful reason and is obliged to delete it for any of the reasons indicated above, taking into account the available technology and the costs of implementation, it is obliged to take the reasonably expected steps, including technical measures, to inform other data controllers that you have requested the deletion of the links to the personal data in question or of a copy or duplicate of this personal data.

Deletion shall not apply if the data processing is necessary for one of the following:

- o for the purpose of exercising the right to freedom of expression and information;
- o in order to comply with an obligation under EU or Member State law governing the processing of personal data;
- o to submit, enforce or defend legal claims.

Right to object

You have the right to object at any time, for reasons related to your situation, to the processing of your personal data based on a legitimate interest. In this case, RATI Ltd. may not further process personal data, unless it proves that the data processing is justified by compelling legitimate reasons which take precedence over your interests, rights and freedoms, or which are for the submission, enforcement or protection of legal claims. are related.

Right to data portability

If the data management is carried out in an automated manner, or if the data management is based on your voluntary consent, you have the right to request RATI Ltd. to make the data collected from you available to you in the format specified by you. If this is technically feasible, you can request that the data be transferred in this form to another data controller.

Rights of appeal

The person concerned can go to court if his or her rights are violated. The special rules of the procedure can be found in Info tv. Section 22. The court shall handle such disputes with priority. The data controller is obliged to prove that the data processing complies with the provisions of the law. The Courthouse shall have jurisdiction to hear and determine actions or proceedings. The action may, at the option of the person concerned, be brought before the Courthouse of the place where the person concerned is domiciled or resident. If the court grants the request, it may oblige the data controller to provide the information, to correct the data, to restrict the data processing, to delete the data, to annul the decision made by automated decision-making, and to take into account the data subject's right to object.

Complaints can be dealt with the National Data Protection and Freedom of Information Authority in case an infringement has occurred in connection with the processing of your personal data or that there is an imminent danger of this at the following contact details:

1055 Budapest, Falk Miksa street 9-11.

Mailing address: 1363 Budapest, Pf. 9.

Phone number: +36 (1) 391-1400

E-mail address: ugyfelszolgalat@naih.hu

Before starting any procedure, it is worth sending the complaint to RATI Ltd. in order to remedy the problem quickly and effectively.

If you have any further questions, as well as report requests, complaints or incidents, please contact the representative of RATI Ltd. at the following contact details:

E-mail:	contact@rati.hu
Phone:	+36 72 582 420